

INDUSTRY SAFETY INDUCTION (ISI)



Refunds

As per the Australian Well Control Centre Pty Ltd Refund Policy, cancellations received 7 working days prior to the course start date are entitled to a refund less an administration fee no more than \$100.00 AUD. Cancellations made after this time will not be entitled to a refund, although a substitute candidate may attend the program.

No refunds are permitted for non-attendees or on the day cancellations. Should the candidate desire to take an alternative course with Australian Well Control Centre Pty Ltd, fees will be fully transferable to that course. All notice of cancellation must be submitted via email.

Extenuating circumstances: should a candidate have to discontinue a course for legitimate reasons, such as sickness, exceptional family circumstances, a pro-rata refund may be given. Conditions apply

Re-schedule

Attendees may re-schedule course participation via phone or in writing 7 working days before commencing course date.

Cancellations

As positions in these courses are highly sort after any cancellations within 24hrs of course commencement will be charged in full.

Payment Terms

Payment terms are strictly 7 days from issue of the Tax Invoice, with consideration that course fees must be paid in full five (5) working days prior to commencement of course(s).

Industry Safety Induction (ISI)

By Enrolling into and completing the Industry Safety Induction (ISI) you consent to;

1. Australian Well Control Centre providing your personal information in connection with your enrolment and completion of this Program to Safer Together to enable them to upload your records into the ISI Portal;
2. Complete a Program Evaluation as part of your enrolment into the Industry Safety Induction (ISI) Program;
3. That you allow the result of the Program (i.e., pass or fail) to be conveyed to your employer and to a database managed on behalf of the Industry by Safer Together or it's agent; and
4. A signed acceptance from the participant that they allow the Licensee to share the participant's personal information with safer together for the purpose of communicating with the participant following courses completion and for providing the participant with information about safer together.

March 2020



Terms and Conditions